




NEGEN CAPITAL SERVICES PRIVATE LIMITED

FAQs on Adoption of Standardised, Validated and Exclusive UPI IDs for Payment

1. What are the UPI payment details for Negen Capital's Portfolio Management Services?

QR CODE	Unique Token Number	UPI ID
	404281	negen.pms@validhdfc

2. Is it compulsory for investors to use the new handle only?

No. The investors can choose their preferred mode of payment, such as UPI, IMPS, NEFT, RTGS, or Cheques. If an investor opts to use UPI for the payment to registered intermediaries, then they have to do so only using the new UPI IDs allotted to registered intermediaries.

3. What should Investor check while making payment using the new UPI IDs/ QR Code?

Before completing a UPI payment, investors should carefully verify the following:

- The UPI ID should properly show the name of the intermediary, followed by the short abbreviation of their category for example "brk" for Brokers, "mf" for Mutual Funds to the left of the "@" character.
- On the right side of the "@", the new and exclusive handle "@valid" should be present, followed by the bank name.
- On the confirmation screen, the app should show a white thumbs-up icon inside a green triangle.
- The QR code generated using the utility will have a white thumbs-up icon inside a green triangle. It will also display the UPI ID just below the QR code.

4. Do investors also need to obtain new UPI handles to transact in the securities market?

No, the new UPI IDs are only for intermediaries to obtain, and investors can continue to use their existing UPI IDs.

5. Whom to approach if my transaction/payment fails with the new UPI ID?

The secure validated UPI ID of intermediaries will use the same banking channel as the earlier generic UPI handles. In case of any technical difficulty, investors are requested to approach their respective bank.

6. Is this facility available for NRI investors?

No. The UPI payment framework applies only to domestic PMS pool accounts (**Resident Indian Clients only**).

7. What proof should I provide after transferring funds?

Once the investor has completed the transfer, kindly email the payment details to pms@negencapital.com. Investors should ensure that all transfers are made only from their registered bank account with Negen Capital.